

AngelEye Health Builds Out Patient Engagement Tool into Virtual Care Platform

Patient and Family Education and Clinical Communications Join Existing Patient Engagement Application for NICU, PICU, ICU and Surgical Settings

NASHVILLE, Tenn., - April 23, 2019 — AngelEye Health, a leading provider of patient engagement solutions, is making it easier for care teams and patients to communicate with each other with the expansion of its current video-based technology into a fully-featured Virtual Care Platform for providers and patients.

“Patients are taking a much greater role in their care, and they’re looking for greater clarity, communication and collaboration with their physicians and other clinicians who treat them,” says Steve Bethel, chief executive officer of AngelEye Health. “At the same time, clinicians need tools to make it easier to securely send patient status updates to family members during surgery and hospital stays. Our platform brings patients, families and clinicians together during critical moments that count.”

The company had previously offered a single application, the Angel Eye Camera System, before expanding to a comprehensive platform for clinical communication, patient and family education and family engagement. The Angel Eye Camera System allows parents of children in the Neonatal Intensive Care Units to keep an eye on their child throughout their stay.

Today’s AngelEye Virtual Care Platform adds Patient and Family Education and Clinical Communications applications to enhance communication with patients and families and improve access to educational materials critical to reducing readmissions and improving quality. Hospitals can send one-way patient status updates to parents or family members including videos, pictures, and text. The family member will receive push notifications to let them know they have received a new communication if they have downloaded the free AngelEye mobile application. The application also enables clinicians to record videos during daily rounds and forward them to family members, which reduces the need to manage silos of information.

The Patient and Family Education application provides digital education materials to guide at-home care, which helps improve adherence to care plans. Patients and families can access the education application 24/7 on a desktop or mobile device for up to 90 days after discharge (or other time period as desired by the hospital).

The virtual care solutions are primarily designed for NICUs, PICUs and Intensive Care Units, as well as surgery and other hospital departments. The Angel Eye Camera System was initially developed by clinicians at the University of Arkansas Medical Sciences through its nationally recognized ANGELS telehealth program.

For some hospitals, adoption of the technology has become a factor in where families might seek care for their loved one: “Our parents rave about this offering, says Jennifer Flippin, NICU nurse manager at University of North Carolina Health. “It has actually drawn some families to our unit specifically because we offer this technology.”

About AngelEye Health

AngelEye Health is a leader in the delivery of virtual engagement solutions that remove the physical barriers that separate patients and families from their providers and loved ones. Patients and families gain peace of mind through rapid, visual access, while hospitals enhance communication across the care continuum, increasing patient satisfaction, improving outcomes, and reducing readmissions. In addition to Family Engagement, today, the company’s comprehensive platform includes tools for Clinical Communication and Patient and Family Education.

Founded in 2013 by clinicians at the University of Arkansas, AngelEye Health has partnered with 62+ hospitals, with more than 11,000 parent users and 25,000 family users annually. For more information visit angeleye.health.